



If the product does not fit you, no problem. Certainly, we don't want you to have something you do not wear. Please follow the instructions:

GOODS EXCHANGE

- 1. Please go online, choose a replacement model, size and make a new order. As a payment method in the checkout choose "Exchange order".
- 2. Print out this form and write the new order number here:

New order number:

- 3. Please pack the unworn and undamaged goods to the box. **The goods must be unworn, undamaged and in the original packaging!** Do not put any labels directly on shoe boxes. Both the returned item AND the packaging has to be in unused as new condition. Please use other wrapping. If the item has been used you will not get a refund or exchange order and if the shoe box is damaged we will charge a fee of at least 20% of the value of the merchandise or 30 EURO.
- 4. **RETURN ADDRESS: Shooos - Julius Meszaros, Hermannstraße 16, 77 654 Offenburg, Germany**
- 5. When we receive and control the goods we will send you your exchange order. We do not charge extra shipping for exchange orders.

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RETURN OF GOODS

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First name:.....Last name:.....

Phone:.....Email:.....

Order number:.....

I want to return the goods:

<i>Model:</i>	<i>SKU number (see order detail):</i>	<i>Size:</i>	<i>Reason for return(circle one):</i>
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1. _____ 1 / 2 / 3 / 4 / 5 / 6 / 7

2. _____ 1 / 2 / 3 / 4 / 5 / 6 / 7

1. Not fit to my Outfit 2. I ordered a wrong size 3.Size does not fit 4. I get wrong model 5.On the screen it looks different. 6. Bad quality 7. Too late delivery

What happens to the money? You will be refunded by the payment method you used by creating the order.